

ACTION SHEET – BOURNEMOUTH, CHRISTCHURCH AND POOLE ADULT HEALTH AND SOCIAL CARE OVERVIEW AND SCRUTINY COMMITTEE

Minute number	Item	Action* *Items remain until action completed.	Benefit	Outcome (where recommendations are made to other bodies)
Actions arising from Board meeting: 18 November 2019				
33	Adult Social Care Charging Strategy	<p>Decision Made:</p> <p>That the current interest rate applied to deferred payments in Poole, Bournemouth and Christchurch be circulated to members after the meeting.</p> <p>✓ Actioned – the current interest rate applied to deferred payments in Poole, Bournemouth and Christchurch is 1.45%. This is the nationally set maximum rate which changes every 6 months in January and July (The rate for January 2020 hadn't yet been confirmed). The Council were not aware of any other Council that has chosen to charge a lower rate of interest than the nationally set maximum.</p>	To ensure members are informed of details regarding the Adult Social Care Charging Strategy	N/A
35	External Scrutiny – Quality Accounts	<p>Decision Made:</p> <p>That Democratic Services would email members to identify which councillors would be interested in aligning with which trusts.</p> <p>✓ Actioned – email sent 19 November 2019</p>	To ensure Committee members have the opportunity to scrutinise the quality accounts of NHS Trusts	TBC

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36	Annual Report on Complaints and Customer Feedback	<p>Decision Made:</p> <p>That information regarding why a higher proportion of White Irish, any other black and women may be raising complaints and whether this is evidence of discrimination</p> <p>✓ Actioned – An email was circulated to Councillors on 28 November 2019.</p> <p>That the Committee be provided with the quality of life score for Bournemouth</p> <p>✓ Actioned – An email was sent to Councillors on 28 November 2019</p> <p>That the response rate by carers to the carers survey be circulated to members of the Committee</p> <p>✓ Actioned – For the 18/19 Carers Survey, there were 655 surveys returned completed giving a response rate of 56%.</p>	To ensure members are informed of details regarding the Annual report on complaints and customer feedback	N/A
38	Forward Plan	That Democratic Services contact Dorset Council to begin work on a Joint Scrutiny Protocol	To enable joint scrutiny with Dorset Council	
39	Meeting Dates	<p>That Democratic Services move the meeting date of the next Health and Adult Social Care Overview and Scrutiny meeting to Bournemouth Council</p> <p>✓ Actioned – The meeting on 20 January has been moved to HMS Phoebe, Town Hall, Bournemouth.</p>		