

**ACTION SHEET – BOURNEMOUTH, CHRISTCHURCH AND POOLE ADULT HEALTH AND SOCIAL CARE OVERVIEW AND SCRUTINY COMMITTEE**

Minute number	Item	Action* *Items remain until action completed.	Benefit	Outcome (where recommendations are made to other bodies)
<b>Actions arising from Board meeting: 18 November 2019</b>				
33	<b>Adult Social Care Charging Strategy</b>	<p>Decision Made:</p> <p>That the current interest rate applied to deferred payments in Poole, Bournemouth and Christchurch be circulated to members after the meeting.</p> <p>✓ <b>Actioned – the current interest rate applied to deferred payments in Poole, Bournemouth and Christchurch is 1.45%. This is the nationally set maximum rate which changes every 6 months in January and July (The rate for January 2020 hadn't yet been confirmed). The Council were not aware of any other Council that has chosen to charge a lower rate of interest than the nationally set maximum.</b></p>	To ensure members are informed of details regarding the Adult Social Care Charging Strategy	N/A
35	<b>External Scrutiny – Quality Accounts</b>	<p>Decision Made:</p> <p>That Democratic Services would email members to identify which councillors would be interested in aligning with which trusts.</p> <p>✓ <b>Actioned – email sent 19 November 2019</b></p>	To ensure Committee members have the opportunity to scrutinise the quality accounts of NHS Trusts	TBC

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36	<b>Annual Report on Complaints and Customer Feedback</b>	<p>Decision Made:</p> <p>That information regarding why a higher proportion of White Irish, any other black and women may be raising complaints and whether this is evidence of discrimination</p> <p>✓ <b>Actioned – An email was circulated to Councillors on 28 November 2019.</b></p> <p>That the Committee be provided with the quality of life score for Bournemouth</p> <p>✓ <b>Actioned – An email was sent to Councillors on 28 November 2019</b></p> <p>That the response rate by carers to the carers survey be circulated to members of the Committee</p> <p>✓ <b>Actioned – For the 18/19 Carers Survey, there were 655 surveys returned completed giving a response rate of 56%.</b></p>	To ensure members are informed of details regarding the Annual report on complaints and customer feedback	N/A
38	<b>Forward Plan</b>	That Democratic Services contact Dorset Council to begin work on a Joint Scrutiny Protocol	To enable joint scrutiny with Dorset Council	
39	<b>Meeting Dates</b>	<p>That Democratic Services move the meeting date of the next Health and Adult Social Care Overview and Scrutiny meeting to Bournemouth Council</p> <p>✓ <b>Actioned – The meeting on 20 January has been moved to HMS Phoebe, Town Hall, Bournemouth.</b></p>		